



Job Announcement

TELECOMMUNICATOR

Reporting to the Team Supervisor, responds to requests for emergency and non-emergency police, fire and medical services. Incumbents must develop a rapid and accurate sense of call interpretation and decision-making/problem solving skills during stressful situations, processing multiple calls simultaneously, establishing the priority status of the call and initiate a sequence of time sensitive actions. Work is performed using state of the art technology and within strict operational guidelines. All voice and data entry work is continually recorded and is subject to live monitoring for later review and critique and may include public disclosure of such work.

COMPENSATION PACKAGE INCLUDES:

- HOURLY RATES **\$21.76 to \$28.81**
- FULLY PAID ON-THE-JOB-TRAINING
- PAID LEAVE TIME
- 12 PAID HOLIDAYS
- 100% EMPLOYER PAID MEDICAL, DENTAL, VISION for employees
- 80% EMPLOYER PAID MEDICAL, DENTAL, VISION for dependents
- PARTICIPATION IN MEPT WITH AN EMPLOYER MATCH

To view the complete job description or to apply go to www.norcom.org, click on GovJobsToday for an on-line application.

- Must be 18 years of age at time of hire
- Have a high school diploma or equivalent
- Have permission to work in the United States
- Excellent written and oral communication skills in English

Applicants selected to test will be asked to provide a third party typing certificate reflecting 40 wpm, net. The testing and selection process includes skills testing, extensive criminal and employment background checks, psychological evaluation and computerized voice stress analysis. Those candidates that are successful through this process will be invited to interview and those selected for the Academy will be sent for a post-offer, pre-employment physical exam and drug test.

NORCOM is an Equal Opportunity Employer