

**RESOLUTION 30**

**A RESOLUTION OF THE GOVERNING BOARD OF  
NORCOM AMENDING SECTION 12(e) AND  
EXHIBIT 1 OF THE NORTH EAST KING COUNTY  
REGIONAL PUBLIC SAFETY COMMUNICATIONS  
AGENCY INTERLOCAL AGREEMENT.**

**WHEREAS**, the NORCOM Governing Board desires to amend the North East King County Regional Public Safety Communications Agency Interlocal Agreement;

**NOW, THEREFORE, BE IT RESOLVED** by the Governing Board of NORCOM that Section 12(e) and Exhibit 1 of the North East King County Regional Public Safety Communications Agency Interlocal Agreement are amended as set forth in Exhibit A.

Passed by supermajority vote of the Governing Board in open meeting on this 11th day of June, 2010.

Signed in authentication thereof this 11th day of June, 2010.

  
Chair

Attest:   
Secretary

**EXHIBIT A  
NORCOM INTERLOCAL AGREEMENT  
AMENDMENTS**

1. Section 12(e) (page 13):

Payment of User Fees. User Fees shall be payable by Principals quarterly no later than January 31, April 30, July 31 and October 31 of each year. Contracts with Subscribers for services will provide for quarterly payment of User Fees on the same dates each year.

2. Exhibit 1 (pages 40 and 41):

**EXHIBIT 1. DEFINITION OF “CALLS FOR SERVICE”**

The purpose of this Exhibit 1 is to define Calls for Service for purposes of billing/funding calculations and to provide statistical data to user agencies. Per Appendix A-2, NORCOM will bill each Principal and Subscriber based on the User Fee formula, which incorporates consideration of Calls for Service as defined in this Exhibit 1.

NORCOM defines a Call for Service for workload analysis and user fee calculation as any request for service or unit initiated activity resulting in creation of a Computer Aided Dispatch System (CAD) incident and interaction with NORCOM personnel, with the exception of the following:

- a. Any mutual aid incident where another NORCOM Participant within the same classification (police/fire/medic) is dispatched as the primary responding agency. For example, a police department that responds into another police department’s jurisdiction to provide assistance does not constitute a Call for Service. However, an incident involving police, fire and medic units would result in a Call for Service for all three classifications. In addition, any mutual aid request dispatched to a location outside the NORCOM service area constitutes a Call for Service unless the agency has a contractual agreement with the communications center making the request.
- b. Any incident that is a duplicate of another Call for Service.
- c. Any incident that is cancelled by NORCOM personnel due to an error or similar internal reasons. This does not include incidents that are cancelled when the requesting party calls back to cancel the response after the incident has been entered into CAD.
- d. Routine traffic stops initiated by officers using a mobile data device will not result in any portion of a Call for Service, unless the circumstances

change requiring dispatcher involvement (i.e. warrant arrest, criminal activity, pursuit, etc.) which would then be categorized as officer initiated police activity and counted as a full Call for Service.

- e. Any informational broadcast such as an Attempt to Locate (ATL) or Be On The Look Out (BOLO).
- f. Any informational incident created solely for the purpose of assisting the dispatcher in tracking unit activity.
- g. Any incident requiring an advanced life support (ALS) unit (Medic Unit, Medical Service Officer, or any other paramedic-equipped unit) shall allocate the call for service by attributing  $\frac{1}{2}$  of the dispatched Call for Service to the agency where the call for service is located and  $\frac{1}{2}$  of the dispatched Call for Service to the agency providing the ALS service. Some examples are:
  - 1. A Bellevue ALS unit provides service to a location in Kirkland's service area: Kirkland is attributed with  $\frac{1}{2}$  Call for Service and Bellevue is attributed with  $\frac{1}{2}$  Call for Service.
  - 2. A Bellevue ALS unit provides service to a location in Bellevue's service area: Bellevue is attributed with one Call for Service.

If there are significant anomalies on the manner calls have been measured by different dispatch agencies, those anomalies shall be adjusted in a manner determined reasonable by the Governing Board in order to develop a fair means for determining the number of calls across all agencies.