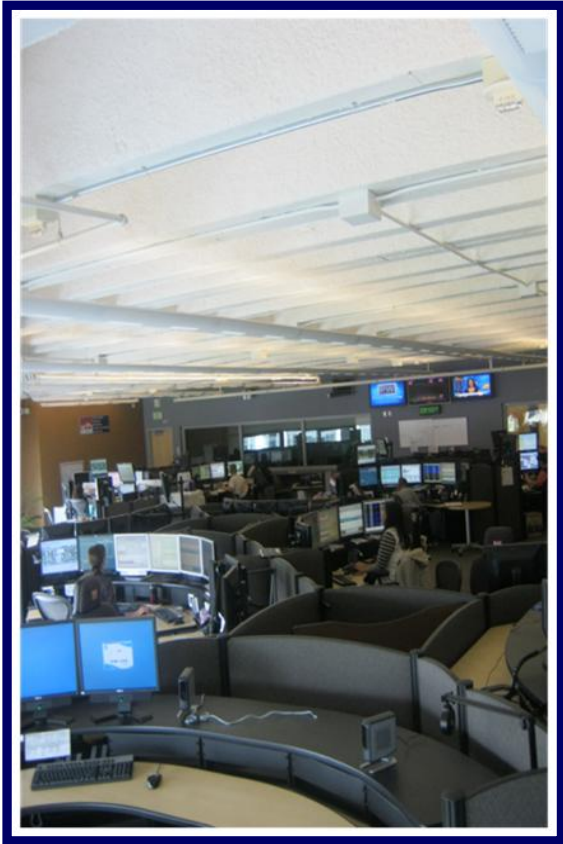


JOB ANNOUNCEMENT

911 - TELECOMMUNICATOR



Job Description:

Reporting to the Team Supervisor, responds to requests for emergency and non-emergency police, fire and medical services. Incumbents must develop a rapid and accurate sense of call interpretation and decision-making/problem solving skills during stressful situations, processing multiple calls simultaneously, establishing the priority status of the call and initiate a sequence of time sensitive actions. Work is performed using state of the art technology and within strict operational guidelines. All voice and data entry work is continually recorded and is subject to live monitoring for later review and critique and may include public disclosure of such work.



**HUMAN
RESOURCES
CONTACT INFO.**
www.NORCOM.org
Contact: Heather Facer
Email:
hfacer@norcom.org
Phone: 425-577-5684
Fax: 425-577-5701

**To fill out an
online
application
please go to:**

**[www.norcom.org/
employment.cfm](http://www.norcom.org/employment.cfm)**

Hiring Process:

Applicants selected to test will be asked to provide a 3rd party in-person typing certificate reflecting 40wpm net. The testing and selection process includes skills testing, extensive criminal and employment background checks, a psychological evaluation and a computerized voice stress analysis test. Those candidates that are successful through this process will be invited to interview and those selected for the Academy will be sent for a post-offer, pre-employment physical exam and drug test.

Compensation Package

- Starting Wage: \$22.09 an hour
- Fully Paid on-the-job-training
- Paid Leave Time
- 12 Paid Holidays
- 100% Insurance Coverage-Employee
- 70% Insurance Coverage-Dependents
- Participation in MEPT with an Employer Match

Minimum Requirements

- Must be 18 years of age at time of hire
- Must type over 40wpm
- Must have a High School Diploma or equivalent
- Must have permission to work in the United States
- Must have excellent written and oral communication skills