

## **Resolution 160**

### **A RESOLUTION OF THE GOVERNING BOARD OF NORCOM APPROVING REPLACEMENT AND PURCHASE OF AUDIO LOGGING RECORDER**

**WHEREAS**, NORCOM is required by law to record 911 calls and radio traffic, and NORCOM uses a computerized audio recording function to perform this critical function in support of the public, first, responders, prosecutors and the courts; and

**WHEREAS**, NORCOM's audio logger was used over the last year to process over 235 public disclosure audio requests, 743 participant audio requests, and 678 QA and operational reviews; and

**WHEREAS**, NORCOM purchased its current VPI audio logger in 2015 from a local reseller, and that system has reached its useful life after four years of service; and

**WHEREAS**, the VPI audio recorder failed on February 20th resulting in 12 hours of lost audio and significant staff time to repair; and the current recorder is no longer made and there are no spare parts; and

**WHEREAS**, NORCOM's Equipment Repair Replacement Fund includes a planned replacement of the VPI audio recorder at end of life; and

**WHEREAS**, NORCOM has conducted a competitive process to select a replacement audio recording system and has identified NICE as providing the most competitive package at an estimated cost of \$178,560.25 including tax;

**WHEREAS**, NORCOM is working with the vendor to identify additional costs related to specific configuration at NORCOM and has determined that the additional configuration will not exceed \$200,000 including tax;

**NOW, THEREFORE, BE IT RESOLVED** by the Governing Board of NORCOM as follows:

Section 1. Authorization. The Board hereby authorize the Executive Director to execute an Agreement with NICE for the purchase of a replacement audio recording system pursuant to the terms set forth in Exhibit A at a total cost not to exceed \$200,000 including tax ("Agreement"). The Executive Director of NORCOM is hereby authorized to execute the Agreement with such modifications and revisions as determined to be necessary by the Executive Director and legal counsel to NORCOM.

Section 2. Further Authority; Prior Acts. All NORCOM officials, their agents, and representatives are hereby authorized and directed to undertake all action necessary or desirable from time to time to carry out the terms of, and complete the

transactions contemplated by, this resolution. All acts taken pursuant to the authority of this resolution but prior to its effective date are hereby ratified and confirmed.

Section 3. Effective Date. This resolution shall take effect immediately upon its passage and adoption.

Passed by a majority vote of the Governing Board in an open public meeting on this 8 day of March, 2019.

Signed in authentication thereof on this 8 day of March, 2019.

  
Chair

Attest: 

**Exhibit A**  
**(see attached)**



**QUOTE#Q-08022 JeffreyVisger**

<b>Proposal Date:</b>	2/22/2019
<b>Proposal Valid Until:</b>	6/30/2019

<b>Customer Name:</b>	City of Bellevue - Public Safety	<b>NICE Account Executive:</b>	Jeffrey Visger
<b>Opportunity Number:</b>	OP-00264775	<b>Phone Number:</b>	
<b>City, State:</b>	Bellevue	<b>E-Mail:</b>	jeff.visger@nice.com
<b>Zip code:</b>	98009-9012	<b>Quote Creator:</b>	Kevin Wolter
<b>Country:</b>	United States	<b>Phone Number:</b>	(360) 543-9090
<b>Currency:</b>	USD	<b>E-Mail:</b>	kevin.wolter@nice.com

<b>Proposal Description:</b>	Proposal for Inform Elite recording 144 2-wire analog connection, 23 PC with 24x7 screen recording and Integration to Tritech CAD. The backup site will have a 16 channel analog logger. The screen recorder will have 6TB of storage for screen recordings and audio will be archived to customer NAS/SAN. The system will come with 25 SQL named users. Customer to supply a workstation for Castlerock SNMP manager to run on. Inform to be install on customers virtual servers. The system will support the Inform API to allow third party playback.
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**PRODUCTS**

**SOFTWARE**

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
1 Primary and 1 Resilient Inform Elite Audio Recording channel license, including Inform Elite applications site license, User Registration application, Record-on-Demand application, GIS, CAD, CTD, telephony CDR, CTI integrations, ANI/ALI support and 1 Text Recording channel license. - New	NPS-INF-ELITE-1CH	160.00	1,500.00	85.00	225.00	36,000.00
1 Inform Professional/Elite Software Screen Recording channel license, including Inform Professional/Elite application support. 1 screen recording channel records one workstation, regardless of the number of screens attached - New	NPS-INF-SCREEN-1CH	23.00	500.00	85.00	75.00	1,725.00
Site License for Inform Search and Replay API - New	NPS-INF-API-CORE-PPC	160.00	200.00	35.00	130.00	20,800.00
MS SQL 2016 64 bit Server Client Access License	NPS-SQL2016-64-CAL-SVR	1.00	200.00		200.00	200.00
MS SQL 2016 64 bit User/Device Client Access License	NPS-SQL2016-64-CAL-USR	23.00	200.00		200.00	4,600.00
MySQL Server license (Standard Edition)	NPS-MYSQL-STD	3.00	220.00		220.00	660.00

**HARDWARE**

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
Analog / Digital / Trunk full length PCI-E interface board (NO CABLE included)	NPS-INF-ADT-FULL	7.00	2,000.00	25.00	1,500.00	10,500.00

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
Contact closure board for up to 96 recording channels, including 1st 24 channel terminal card and cable	NPS-NR-CTC	2.00	1,075.00		1,075.00	2,150.00
Additional 24 channels terminal card and ribbon cable for Contact Closure Board	NPS-NR-CTC-24EXT	3.00	480.00		480.00	1,440.00
Connection cable 10m for Analog/Digital cards	NPS-NR-ANA-DIG-CABLE-10	7.00	89.00		89.00	623.00
Moxa NPort 1port device server w/ (1)DB9M RS232 port & (1) 10/100 network port.	NPS-NR-MOXA-N-1	2.00	310.00		310.00	620.00
Split Serial Cable RS232 10 meter (used for CDR)	NPS-NR-SPLIT-SERIAL-CABLE	2.00	178.00		178.00	356.00
HP DL360 Gen9 4LFF, E5-2620v4 2.10 GHz 8 Core, 32GB RAM HPE (2) 1TB 12G SAS 7.2K rpm LFF (3.5in) HP Storage Array P440ar/2GB Controller, , HP RAID 1 HP (2) 500w Plat Power Supply, Win Svr 2016 1 * 4-Port Gigabit Ethernet Adapter	NPS-NR-SRV-17-DL360	1.00	5,750.00		5,750.00	5,750.00
HP 6TB 6G SAS 7.2K rpm LFF (3.5-inch) SC Midline 1yr Warranty Hard Drive for Gen9 ML350, DL180 and DL360	NPS-NR-HD6TB	2.00	1,400.00		1,400.00	2,800.00
HP ML350 Gen9 LFF, E5-2620v4 2.10 GHz 8 Core, 32GB RAM HPE (2) 1TB 12G SAS 7.2K rpm LFF (3.5in) HP Storage Array P440ar/2GB Controller, HP RAID 1 HP (2) 800w Plat Power Supply HP 9.5mm SATA DVD-RW Jb Gen9 Kit HP ML350 Gen9 Tower to Rack Conversion Kit, Win Svr 2016 1 * 4-Port Gigabit Ethernet Adapter	NPS-NR-SRV-17-ML350	2.00	6,915.00		6,915.00	13,830.00
<b>Total Software:</b>						63,985.00
<b>Total Hardware:</b>						38,069.00
<b>Total Products:</b>						102,054.00

## PROFESSIONAL SERVICES

### EDUCATION SERVICES

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
NICE Inform 2-day instructor led training for up to 6 students held at the client site. Covers Verify, Monitor, Reconstruction, Organizer and Reporter, as well as administration applications. (Excludes Evaluator QA).	PS-TR-EU12-PS	1.00	6,000.00	10.00	5,400.00	5,400.00
Additional day of instructor led NICE Inform Evaluator QA training for up to 6 students held at the client site, in addition to PS-TR-EU12-PS	PS-TR-EU14-PS	1.00	3,000.00	10.00	2,700.00	2,700.00

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
Instructor travel and expenses per trainer for 3 days	PS-TR-INTE-03-PS	1.00	1,500.00	10.00	1,350.00	1,350.00

#### INSTALLATION/INTEGRATION

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
First day on site per person per week. Not required for remote installations.	PS-IN-RPI31-PS	2.00	1,000.00	10.00	900.00	1,800.00
T&E per person per week North America. Not required for remote installations.	PS-IN-RPI36-PS	2.00	2,500.00		2,500.00	5,000.00
Installation, setup and config. of Software installation per wkstn; mandatory for initial deployment of: * NICE User Registration application * Screen recording agent and/or * Inform Clients (excl Verify) when NiceVision is included in the system.	PS-IN-ASC10-PS	23.00	150.00	10.00	135.00	3,105.00
Uplift for installation/configuration of Software Screen Recording Satellite	PS-IN-ASC37-PS	1.00	500.00	10.00	450.00	450.00
Uplift for installation and configuration of Inform Elite integration to CAD and GIS mapping	PS-IN-ASC42-PS	1.00	2,000.00	10.00	1,800.00	1,800.00
Setup of SNMP traps and SNMP management consoles Castle Rock	PS-IN-VAR05-PS	1.00	1,000.00	10.00	900.00	900.00

#### TECHNICAL IMPLEMENTATION BUNDLE

Description	Service Identifier	Quantity	Unit List Price	Discount (%)	Unit Sell Price	Total Sell Price
Tech Implementation: First Recording System, up to 200 audio channels	PS-TEC-IEIP-03-PS	1.00	9,500.00	10.00	8,550.00	8,550.00
Tech Implementation: Additional Recording System, Different Site, up to 48 audio channels	PS-TEC-IEIP-07-PS	1.00	2,500.00	10.00	2,250.00	2,250.00

<b>Total Services:</b>						<b>33,305.00</b>
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### MAINTENANCE

#### 1st Year Warranty

Description	Service Identifier	Maintenance Percentage	Discount Percentage	Net Annual Maintenance	Term (Years)	Total Maint. Price
Gold Maintenance During Warranty (1st Year). Coverage: 24x7 for remote critical, all others 8 to 5. Remote response: 2 hrs. On site response: 4 hrs. Includes software hot fixes, update packs and minor version upgrades. Excludes major version upgrades.	SP-CO-MAIN02-PS	9.00		26,968.50	1.00	26,968.50

<b>Total Warranty 1st Year:</b>						<b>26,968.50</b>
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<b>Total Maintenance:</b>						<b>26,968.50</b>
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