## Resolution 169

## A RESOLUTION ON THE TENTH ANNIVERSARY OF THE

## NORTH EAST KING COUNTY PUBLIC SAFETY COMMUNICATIONS AGENCY (NORCOM)

**WHEREAS**, the tenth anniversary of NORCOM's initial Emergency Communication Services was on July 1, 2019 and NORCOM has scheduled several events in July to celebrate this important milestone; and

WHEREAS, the Elected Officials, Fire Chiefs, Police Chiefs, and many other key personnel of NORCOM's initial seven cities and eight fire districts exercised prescient foresight and genuine interest in effective regional public safety by combining forces and resources as equal owners and directors of an organization where they and their employees are the prime recipients of the services of NORCOM on behalf of the citizens they serve; and

WHEREAS, NORCOM's Mission is to be a trusted and caring servant to those who need help and those who provide help; and

WHEREAS, NORCOM's Vision is to lead the nation as a premier center of excellence, collaboratively leveraging technology and innovative services to support public safety, health, and welfare; and

**WHEREAS**, NORCOM has, over the last ten years, matured into an elite and high-performing 911 center routinely excelling in the top tier in the nation in the speed with which 911 calls are answered and dispatched; and

**WHEREAS**, NORCOM, in the same ten-year period, established itself as a model in the innovation and implementation of state-of-the art technology including proven and demonstrated leadership in implementation of Next Generation 911 technology and services; and

WHEREAS, throughout all the years, NORCOM has consistently exceeded and excelled in financial performance when compared to the 2009 ten-year Governing Board financial projections for agency assessments, expenses and revenues; and in comprehensive audit reviews by the State Auditor of NORCOM's financial practices and accounting throughout its first ten years; and

WHEREAS, NORCOM succeeded in merging two pre-existing organizational cultures at its inception; now models a highly integrated cultural values program; and has

**NOW, THEREFORE, BE IT RESOLVED** by the Governing Board of NORCOM to hereby and on this day commend all NORCOM staff for ten years of excellence and distinguished achievement in support of public safety and further desires to express its gratitude as follows:

Section 1. On behalf of the twenty City Managers, Fire Chiefs, and Police Chiefs and their respective cities and fire districts that represent the agencies NORCOM serves and that are the owners of NORCOM, the Governing Board hereby extends its sincere congratulations and a time-honored "well done" to NORCOM and each of its highly-valued employees for their dedication, selflessness, hard-work, and achievements over NORCOM's first ten years of full operations.

Section 2. On behalf of the twenty City Managers, Fire Chiefs, and Police Chiefs and their respective cities and fire districts that represent the agencies NORCOM serves and that are the owners of NORCOM, the Governing Board wishes continued success for NORCOM's next ten years

Section 3. On behalf of the twenty City Managers, Fire Chiefs, and Police Chiefs and their respective cities and fire districts that represent the agencies NORCOM serves and that are the owners of NORCOM, the Governing Board pledges its full support and continued efforts to enable and empower NORCOM and its employees for continued success and outstanding achievement for the next ten years and on into the future.

Section 4. <u>Effective Date</u>. This resolution shall take effect immediately upon its passage and adoption.

Passed by a majority vote of the Governing Board in an open public meeting on this  $\frac{121}{120}$  day of  $\frac{1}{2019}$ .

Signed in authentication thereof on this 12th day of 3019.

Chair

Attest:

## Exhibit 1

(see attached DRAFT Letter of Support)