



MEMBERS

Nathan McCommon	City of Bellevue
Bruce Kroon	City of Bothell
Kyle Kolling	City of Clyde Hill
Tracey Dunlap	City of Kirkland
Steve Burns	City of Medina
Ed Holmes	City of Mercer Island
Dan Yourkoski	City of Normandy Park (Chair)
Rick Rudometkin	City of Snoqualmie
David Burke	Duvall Fire District #45
Jeff Clark	Eastside Fire & Rescue (Vice-Chair)
Chris Connor	Fire District 27
Brian Culp	Fire District 27
Greg Ahearn	Northshore Fire Department
Tom Langton	Redmond Fire Department
Adrian Sheppard	Redmond Fire Department
Greg Ahearn	Woodinville Fire & Rescue
Michael Olson	City of Kirkland (Board Treasurer)

ABSENT

Matt Cowan	Shoreline Fire Department
Jay Wiseman	Snoqualmie Pass Fire
James Knisley	Skykomish Fire District #50

VISITORS

David Mendel	PSERN
Deb Flewelling	KC E911
Michele Plorde	KC EMS
Andreana Campbell	City of Kirkland Mgmt Analyst

NORCOM STAFF

Bill Hamilton	Executive Director
Roky Louie	Deputy Director, Operations
Katy Myers	Deputy Director, Administrative Services
Judy Cayton	Human Resources Manager
Marianne Ryerson	Finance Manager
Jeremy Henshaw	Law Enforcement Liason
Chris Perez	Fire Liason
Nathan Way	IT Application & Security Architect
Deanna Gregory	Pacifica Law Group
Brittney Rhodes	Public Records Specialist
Maggie Johanson	Administrative Assistant



o **Call to Order**

Chief Dan Yourkoski, Governing Board Chair, called the Governing Board meeting to order at 9:00 a.m. The meeting was posted publicly and held via video conference due to the COVID pandemic restrictions.

o **Roll Call**

Chief Yourkoski requested a roll call of present Governing Board members. Maggie Johanson, NORCOM Administrative Assistant, reported there was a quorum.

o **Open Communications from the Public**

There were no requests for open communication from the public by email or phone.

o **Consent Agenda**

- **Governing Board Minutes for January 8, 2021 Meeting**
- **Monthly Budget to Actuals Summary and Accounts Payable Report January 2021**

There was no discussion on any consent agenda items.

Chief Burns made a motion to approve the Consent Agenda. City Administrator Rudometkin seconded the motion.

Motion carried.

o **NORCOM Recognition**

- Director Hamilton recognized dispatcher Becky Lucci for 25 years of service to public safety communications. NORCOM is grateful for her skills, empathy, and continued dedication.
- Chief Yourkoski congratulated FD #27 Chief Connor on his retirement and noted this would be his last meeting. Chief Connor started in 1981 serving the community, Chief Yourkoski thanked Chief Connor for his many years of service. Chief Connor introduced Chief Brian Culp who has been selected to fill the position of Fire Chief.



- **For Board Briefing**

- **Single CAD Exploration**

Our police agencies currently use Tyler CAD and our Fire agencies utilize Central Square CAD. From a historical perspective, staff fully recognizes why using two CAD systems became necessary; however, many advancements have been made in CAD system development. The use of two CAD systems continues to generate many workflow inefficiencies and redundant licensing and maintenance costs.

Deputy Director Myers presented a PowerPoint to the Board on the road to economizing and efficiency of a Single CAD System. Deputy Director Myers discussed the proposed change factors to a Single CAD system to include budgetary challenges, economizing costs, control user fee increases, improve efficiencies, and enhance service delivery.

A great deal of research, input, and candid collaboration has occurred thus far, and this project remains ongoing. Director Hamilton commented that this is a big undertaking, and the cooperation is appreciated.

Updated will be provided at the March 12, 2021 meeting.

- **CAHOOTS**

At the December 2021 Governing Board meeting, Board member Tracey Dunlap, City of Kirkland Deputy City Manager, asked staff to research the CAHOOTS program and brief the Board at a subsequent meeting. Staff members researched CAHOOTS and have prepared a presentation for today's meeting.

Director Hamilton shared a presentation on the CAHOOTS program. CAHOOTS (Crisis Assistance Helping Out On The Streets) is a mental health crisis intervention program in Eugene, Oregon. CAHOOTS began in 1989 and is a partnership between the Eugene Police Department and the White Bird Clinic, a nonprofit delivering mental health service to the community. The CAHOOTS teams are comprised of a mental health professional and an Emergency Medical Technician (EMT), responding to Eugene and Springfield's mental health and crisis-related 911 calls.

Director Hamilton commented we tried to get a representative from CAHOOTS to do a presentation today, but we were unable to do so due to the volume of requests they are currently receiving. Director Hamilton stated our agencies should be proud as many have MIH programs.



Currently, agencies with these programs use units in the field to triagem then request a mental health professional if needed. CAHOOTS on the other hand uses the dispatchers to assess the situation and dispatch appropriately to Fire, Police or a Mental Health professional .

The Board discussed how this is different from some of the current MIH programs. Chief Yourkoski requested that Director Hamilton bring back feasibility & cost information to a future meeting.

- o **Department Reports**
 - **Information Technology Updates Newsletter**

- o **Adjournment**

Motion was made to adjourn the meeting by Deputy City Manager McCommon, Chief Holmes seconded the motion.

Motion passed.

Meeting adjourned at 9:50 a.m.

Next Governing Board meeting is scheduled for March 12, 2021.

Approved by:



Chair

Attest:



Secretary