



**Meeting Minutes  
NORCOM Governing Board  
February 10, 2023**

**MEMBERS**

Nathan McCommon	City of Bellevue
Bruce Kroon	City of Bothell
Kyle Kolling	City of Clyde Hill
Dean Rohla	City of Clyde Hill
Beth Goldberg	City of Kirkland (Chair)
Austin Gidlof	City of Medina
Jeff Magnan	City of Mercer Island
Dan Yourkoski	City of Normandy Park
Mark Correira	City of Snoqualmie
Doug McDonald	Eastside Fire & Rescue
Brian Culp	Fire District #27
Matt Cowan	Northshore Fire Department
Adrian Sheppard	Redmond Fire Department
Stephen Healy	Redmond Fire Department
Matt Cowan	Shoreline Fire Department
Doug McDonald	Woodinville Fire & Rescue
Michael Olson	City of Kirkland (Board Treasurer)

**ABSENT**

Jeff Sass	City of Medina (Vice-Chair)
Wendy Moffat	Duvall Fire District #45
James Knisley	Skykomish Fire District #50
Jay Wiseman	Snoqualmie Pass Fire

**GUESTS**

Nick Curry	NAG
Gus Olivio	Redmond Analyst
Michael Despain	Redmond Analyst
Jami Hoppen	KC911
Ben Brier	KC 911
Michelle Plorde	KC EMS



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**NORCOM STAFF**

Bill Hamilton	Executive Director
Roky Louie	Deputy Director Operations
Katy Myers	Deputy Director Administrative Services
Judy Cayton	Human Resource Manager
Marianne Ryerson	Finance Manager
Jeremy Henshaw	Law Enforcement Liaison
Cory James	Fire Liaison
Deanna Gregory	Pacifica Law Group
Nathan Way	Applications & Security Architect
Sean Goehner	Systems Engineer
Zeb Middleton	Senior Systems Engineer
Brittney Rhodes	Public Records Specialist
Maggie Johanson	Administrative Assistant
Chelsie Barcus	Payroll Accounting Specialist

o **Call to Order**

Deputy City Manager Beth Goldberg, Governing Board Chair, called the Governing Board meeting to order at 9:00 a.m. The meeting was posted publicly and offered in a hybrid format to allow the public to participate in person, telephonically, or by video remote access.

o **Roll Call**

Deputy City Manager Goldberg requested a roll call of present Governing Board members. Maggie Johanson, NORCOM Administrative Assistant, reported there was a quorum.

o **Open Communications from the Public**

There were no requests for open communication from the public by email, phone or in person.



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o **Consent Agenda**

- **Governing Board Meeting Minutes January 13, 2023**
- **Accounts Payable Report January**

There was no discussion on any consent agenda items.

Deputy City Manager McCommon made a motion to approve the Consent Agenda. Chief Magnan seconded the motion.

Motion carried.

o **For Board Briefing**

- **King County 911 Presentation – New 911 Platform update**

Director Hamilton introduced the topic of the KC 911 platform modernization project introducing Jami Hoppen, KC 911 Government Relations & Outreach Manager, for a presentation on the topic. Jami Hoppen explained that this project is to update the technical infrastructure of all of King County to a new system. This new system will provide many operational benefits. The project is going in phases starting in March with the Port of Seattle, PSCC (formerly Seattle PD), and Seattle Fire. NORCOM is scheduled for quarter 4 of 2023. King County is producing a monthly newsletter with information regarding this project. Director Hamilton asked if the project is on track. Ben Breier KC 911 Program Manager provided information on the budget of this project stating that so far 6 million has been spent and it is expected that 9 million will be spent by the end of the project with a budget of \$18.1 million, this includes centralized logging recorders.

- **911 Wireless Routing**

Director Hamilton stated that PSAP's are being asked for input on how the routing can be changed on incoming wireless calls to provide consistency across the county and reduce transfers statewide. Deputy Director Louie provided a history of 911 calls and that in the beginning calls came from landlines and went to Police Departments, then in the late 90's enhanced 911 was introduced which sent calls to a specific PSAP, at that time, a small percentage of calls were coming from cell phones, whereas now over 80% of calls come from cell phones. Director Hamilton stated that no decision needs to be made today, we will be speaking with those affected to achieve the main goal which is focusing on what is best for the community.



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o **For Board Decision**

- **Exploring a proposed pilot project to embed a Behavioral Health Professional in Dispatch**

Director Hamilton commented that the Board is aware of this topic and that there is interest at National, State & Regional levels to provide the right service for people in crisis. Fire Liaison James gave a presentation highlighting the current call process and what this might look like, followed by questions and concerns expressed by the Board. It is understood that this is an important program and thanks were given to the City of Kirkland for offering the initial funding for this program. It was decided by the Board to wait until the outcome of the House Bills is decided during the current legislative session before revisiting this topic.

Chief Yourkoski made a motion to reconsider once the three House Bills are decided. Chief Cowan seconded the motion.

Motion carried.

o **Newsletter**

- **February Information Technology & Operations Updates Newsletter**

The February edition of the Newsletter provides an overview of projects and upcoming events.

o **Adjournment**

Deputy City Manager McCommon made a motion to adjourn the meeting. Chief Kolling seconded the motion.

Motion carried.

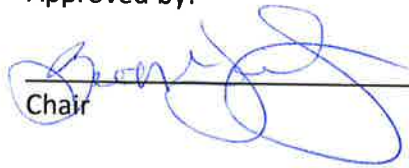
The meeting adjourned at 10:15.



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The next Governing Board meeting is scheduled for March 10, 2023.

Approved by:

  
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Chair

Attest:

  
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Secretary

